

Attorney's Docket No.:

**DECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION**

As a below named inventor, I hereby declare that: my residence, post office address and country of citizenship are as stated below, next to my name; I believe I am the original, first, and sole inventor (if only one name is listed below) or an original, first, and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled **INTERACTIVE CONFLICT RESOLUTION FOR PERSONALIZED POLICY-BASED SERVICES**

the specification of which

is attached hereto.  
\_\_\_\_ was filed on \_\_\_\_\_ as

United States Application Number \_\_\_\_\_  
or PCT International Application Number \_\_\_\_\_  
and was amended on \_\_\_\_\_  
(if applicable)

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claim(s), as amended by any amendment referred to above. I acknowledge the duty to disclose all information known to me to be material to patentability as defined in Title 37, Code of Federal Regulations, Section 1.56.

I hereby claim foreign priority benefits, under 35 U.S.C. 119(a)-(d) or 365(b), of any foreign application(s) for patent or inventor's certificate, or 365(a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, or any PCT international application having a filing date before that of the application on which priority is claimed:

<u>Prior Foreign Application(s)</u>	<u>Priority Claimed?</u>		
0224187.5 (Number)	UK (Country)	17/October /2002 (Foreign Filing Date)	X Yes      No

I hereby claim the benefit, under 35 U.S.C. 119(e), of any United States provisional application(s) listed below:

\_\_\_\_\_  
(Application Number)                          Filing Date

I hereby claim the benefit, under 35 U.S.C. 120, of any United States application(s) listed below:

\_\_\_\_\_  
(Application Number)                          Filing Date                          (Status -- patented, pending, abandoned)

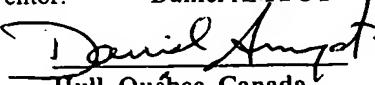
I hereby appoint: Donald R. Antonelli, Reg. No. 20,296; Melvin Kraus, Reg. No. 22,466; William I. Solomon, Reg. No. 28,565; Gregory E. Montone, Reg. No. 28,141; Ronald J. Shore, Reg. No. 28,577; Donald E. Stout, Reg. No. 26,422; Alan E. Schiavelli, Reg. No. 32,087; James N. Dresser, Reg. No. 22,973; Carl I. Brundidge, Reg. No. 29,621; Paul J. Skwierawski, Reg. No. 32,173; and Robert M. Bauer, Reg. No. 34,487; of ANTONELLI, TERRY, STOUT & KRAUS, LLP with offices located at 1300 North Seventeenth Street, Suite 1800, Arlington, Virginia 22209, my attorneys, with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected herewith.

Send all correspondence to:

Customer Number 020457  
ANTONELLI, TERRY, STOUT & KRAUS, LLP  
1300 North Seventeenth Street  
Suite 1800  
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Direct all telephone calls and faxes to: Donald E. Stout, Esq.  
TEL: (703) 312-6600  
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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001 and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full Name of First Inventor: Daniel AMYOT  
  
Inventor's Signature: \_\_\_\_\_ Date: Dec. 5<sup>th</sup>, 2002  
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Full Name of Second Inventor: Kathy BAKER

Inventor's Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
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Full Name of Third Inventor: Thomas GRAY

Inventor's Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
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Inventor's Signature: R. Liscano Date: Nov 20, 2002  
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Full Name of Fifth Inventor: Jean-Marc SEGUIN

Inventor's Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
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Full Name of Sixth Inventor: Jacques SINCENNES

Inventor's Signature: Jacques Sincennes Date: 5 December 2002  
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Mailing Address: 17 de Gaspe, Gatineau, Quebec, J8T 4B8

Attorney's Docket No.:

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\_\_\_\_\_  
(Application Number)      \_\_\_\_\_  
                                Filing Date

I hereby claim the benefit, under 35 U.S.C. 120, of any United States application(s) listed below:

\_\_\_\_\_  
(Application Number)      \_\_\_\_\_  
                                Filing Date      \_\_\_\_\_  
                                (Status -- patented, pending, abandoned)

I hereby appoint: Donald R. Antonelli, Reg. No. 20,296; Melvin Kraus, Reg. No. 22,466; William I. Solomon, Reg. No. 28,565; Gregory E. Montone, Reg. No. 28,141; Ronald J. Shore, Reg. No. 28,577; Donald E. Stout, Reg. No. 26,422; Alan E. Schiavelli, Reg. No. 32,087; James N. Dresser, Reg. No. 22,973; Carl I. Brundidge, Reg. No. 29,621; Paul J. Skwierawski, Reg. No. 32,173; and Robert M. Bauer, Reg. No. 34,487; of ANTONELLI, TERRY, STOUT & KRAUS, LLP with offices located at 1300 North Seventeenth Street, Suite 1800, Arlington, Virginia 22209, my attorneys, with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected herewith.

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Full Name of First Inventor: Daniel AMYOT

Inventor's Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
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Inventor's Signature: Kathy Baker Date: Nov 28/2002  
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Full Name of Third Inventor: Thomas GRAY

Inventor's Signature: Thomas Gray Date: Nov 20/02  
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Full Name of Fourth Inventor: Ramiro LISCANO

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Inventor's Signature: Jean-Marc Seguin Date: Nov 28, 2002  
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